

Fighting Climate Change with FinTech

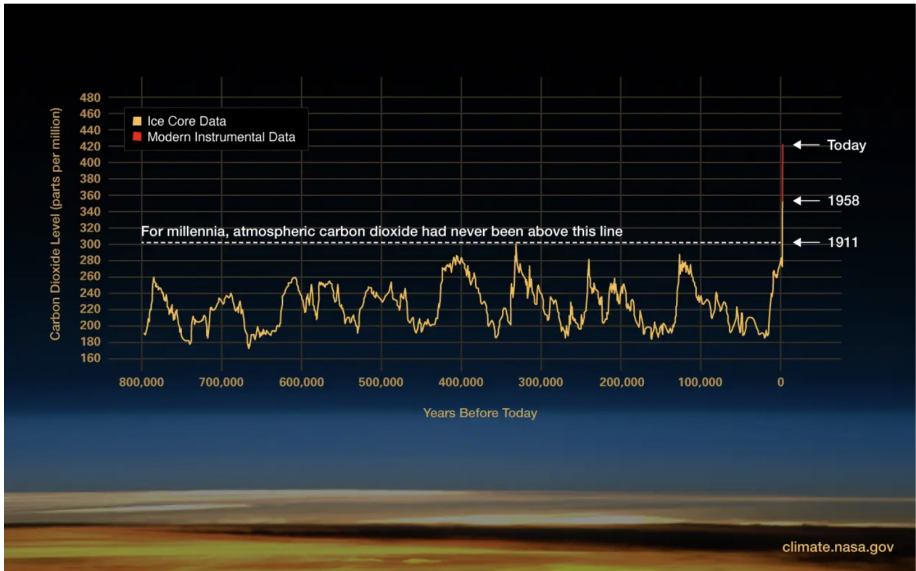
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Motivation: The Science of Climate Change

- **Human activity** *is causing changes to earth's environment and biology*
 - ▶ **IPCC report:** official source of scientific evidence
 - ★ The risks they pose, and policy recommendations (e.g. Kyoto Protocol and Paris Agreements)
- **The most IMPORTANT:** increase in emissions of Greenhouse Gases (GHG).
Either trapped in the atmosphere or absorbed by the oceans →
 - 1 An increase in temperature on earth's and oceans' surfaces (upper 700 m)
 - 2 A decrease in the p.h. of the oceans
- **Chain reaction...**
 - 1 Melting of polar ice with consequent rising sea levels
 - 2 More frequent and more intense "Extreme (Weather) events"
 - 3 Loss of biodiversity on land and oceans (with consequences for food chains)



Motivation: (Some of the) Risks of Climate Change

- Risks

- ▶ Human Health and Labor Output
- ▶ Commercial and Residential Real Estate
- ▶ Infrastructure
 - ★ Especially power grids
- ▶ Agriculture and Ecosystem Services
 - ★ Reduction in crop yields, degradation in water and soil quality
- ▶ Mass migrations and political instability
- ▶ Damage from extreme weather events

Motivation

- Climate change represents one of humanity's most pressing challenges
- Governments response: tax policies to reduce emissions from **corporations**
- Much less known how to help **individuals** reduce their emissions.
Important:
 - (1) Individuals account for up to 30% (60%) of direct (indirect) global emissions
 - (2) 2022 projection from IPCC: target of Paris Agreement will not be met
- **FinTech Apps: promising tool** to promote consumers' sustainable behavior
 - 1 High penetration of mobile phones worldwide → deployed on a large scale
 - 2 Evidence FinTech apps improve households' financial decisions

What we do

- Partner with a digital bank offering tools to manage consumption's emissions

- 1 *Footprint Calculator*

Displays real-time carbon emissions associated with card transactions

- 2 *Carbon offsetting*

Program pledging to offset individuals' emissions through reforestation

One of the first banks to introduce these tools

- Many have followed

- ▶ Banco Santander, BNP Paribas, Standard Chartered, Nordea, . . .

→ Millions of individuals exposed: no evidence of effectiveness

Benefits of our setting

(1) **Rich Data**: transaction-level info on CO2 emissions, Merchant Code and €

(2) **Identification**: Encouragement design based on a marketing campaign

Preview of Findings

- 1 Individuals are likely to purchase Carbon Calculator services
 - ▶ But it does not cause significant changes in consumption and emissions
 - 2 Services that offset emissions by planting trees are less likely to be adopted
 - ▶ But prove effective in reducing users' emissions
 - 3 No differences when conditioning on socio-demographic characteristics
- Next steps
 - ▶ Survey to understand the frictions at play
 - ★ Better benchmarking of information? Lack of trust?
 - ▶ RCT to increase adoption rates

Related Literature-I

Financial Technology (FinTech) and household behavior

- Benefits for households'
 - ▶ investment (D'Acunto, et al. 2019)
 - ▶ borrowing (Di Maggio et al 2022)
 - ▶ saving (Gargano and Rossi 2023)
 - ▶ spending (Lee 2023)
- Pitfalls and challenges of new technologies
(e.g. Fuster et al 2018, Di Maggio and Yao 2020)

Our contribution: Benefits and challenges of FinTech for sustainable behavior

Related Literature-II

Climate finance

- Risks posed by climate change to the financial system and pricing of assets (Giglio et al 2020)
- Surveys to capture attitudes toward climate change (Dechezlepretre et al. (2023))
 - ▶ To understand support for policies in public opinion
 - ▶ Risks are correctly incorporated into prices if investors evaluate them correctly
- **Our contribution:** Study *actual consumption* choices. Important b/c
 - ▶ Consumption decisions are a key driver of carbon emissions
 - ▶ Individuals might fail to substantiate their claims through actions

Related Literature-III

Behavioral interventions to promote sustainable behavior

- Purely behavioral interventions (social comparison, nudges)
- Financial interventions offering monetary incentives (subsidies or discounts)
- The evidence is mixed and based on samples < 500
 - ▶ Little effect when targeting frequently occurring decisions (home energy)
 - ▶ Effective when targeting set-and-forget (install solar panels)
- **Our contribution:** Focus on
 - ▶ overall consumption
 - ▶ large-scale intervention

The App-I

- A European FinTech app with deposit and payment features
- Also tools to monitor and manage the emissions resulting from spending
- Sample from January 2022 to May 2023

1 Footprint Calculator

- ▶ Cost: €2.50, monthly
- ▶ Displays the carbon emissions from card transactions
- ▶ Updated once the transaction is approved, resets to zero at the end of month
- ▶ Provided by a third party (an industry leader in this space)
- ▶ $Footprint_i = \text{€}Spending_i \times \underbrace{Carbon_per_Euro}_{\text{proprietary technology}}_{MerchantCode(i)}$

The App-II

2 Carbon Offsetting Program

- ▶ €7.50 more
- ▶ Company pledges to offset up to 1,000kg of emissions per month
- ▶ By partnering with external entities that engage in reforestation projects
 - ★ One of the most economically efficient ways to perform carbon offsetting (Cornelius 2016)
 - ★ Widespread based on Berkeley Carbon Trading Voluntary Registry Offsets Data
- ▶ Cost in line with industry
 - ★ The price to offset 1,000kg of emissions ranges from a low of \$2.55 to a high of \$69.2, with the majority of the prices falling between \$10 and \$25.

The Data

Five tables (information is anonymized to guarantee user privacy)

- **Transactions.** Info on deposits and expenditures
 - ▶ Monetary amount, time-stamp, and channel (e.g., card, ATM, ...)
- **Footprint.** Footprint associated with card expenses
 - ▶ The CO₂ emission (in grams), and the Merchant Category Code
- **Subscription.** Activation of
 - ▶ Carbon calculator and/or offsetting features
- **Users.** Information users with a profile on the App since inception
 - ▶ Dates of profile opening and closing, age, gender, location of residence, ...
- **Logins.** Information on the individual logins (with associated time stamps)

Summary Statistics

Panel A. Demographic Characteristics

	Obs	Mean	Std	p50
Age	29,463	30.04	13.52	24.00
Gender	29,463	0.70	0.46	1.00
Income<€15K (Dummy)	29,589	0.66	0.47	1.00

Panel B. Login Activity

	Obs	Mean	Std	p50
Days Logins (%)	29,748	31.98	26.93	23.48
N. Logins per day	29,748	2.89	2.02	2.31

Panel C. Spending and Emissions

	Obs	Mean	Std	p50
Days Transactions (%)	29,615	35.95	30.90	25.15
N. Transactions per day	29,615	1.69	0.92	1.51
Avg. Spending (€)	29,615	58.88	269.52	16.90
Carbon Calculator (Dummy)	29,795	0.26	0.44	0.00
Carbon Offsetting (Dummy)	29,795	0.07	0.26	0.00

Spending and Emissions Patterns

Patterns of users' spending and emissions. Important

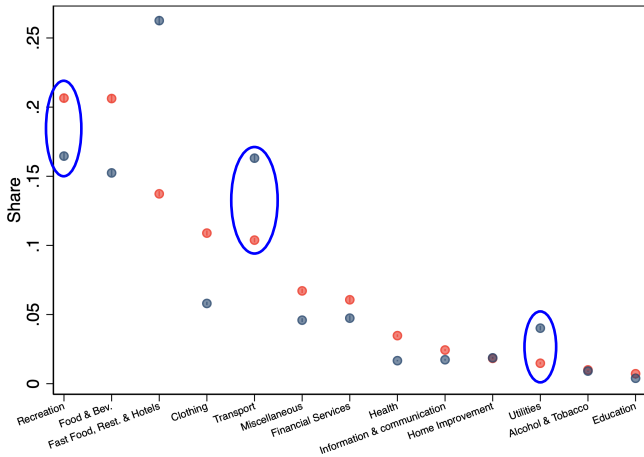
- Emissions are ultimately estimated from spending → to **validate our data**
- Previous studies focused on specific products (example, weatherization)
 - ▶ In quasi-experimental settings
 - ▶ Less known on how decisions are made
 - ★ **in the field**
 - ★ across the **full range of consumption** categories

Two empirical exercises

- 1 Allocation of spending and emissions across consumption categories
- 2 Relation between income and
 - ▶ Emissions
 - ▶ Emissions per euro

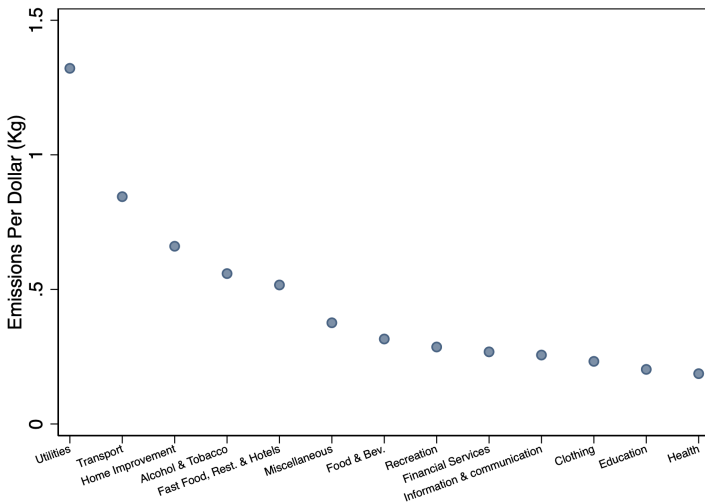
Spending and Emissions

- Map MCCs into two-digit COICOP
 - ▶ Developed by the United Nations Statistics Division
- For each user, share of spending and emission in each category
- Report average across users for **Spending** and **Emissions**



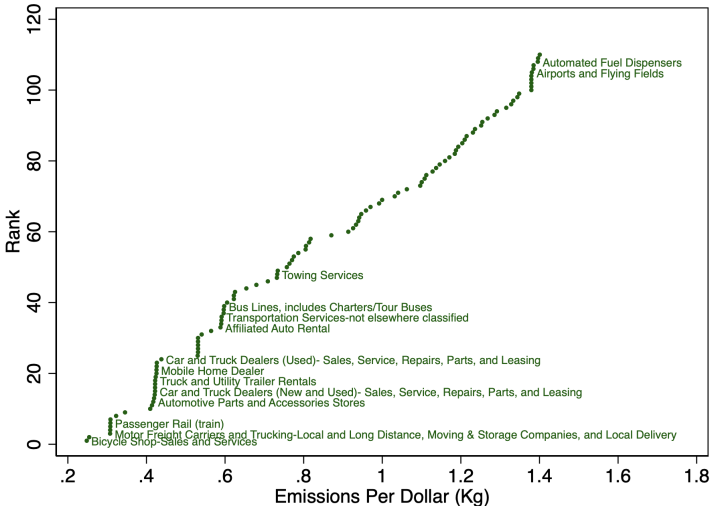
Emissions per Euro

- Average Carbon per Euro across MCCs in the COICOP categories

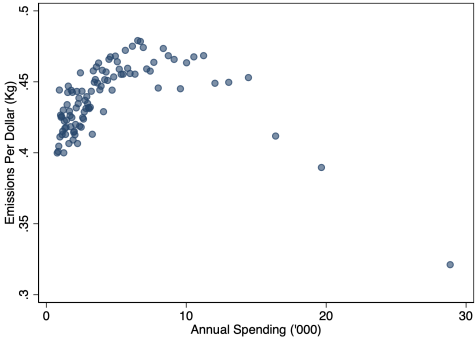
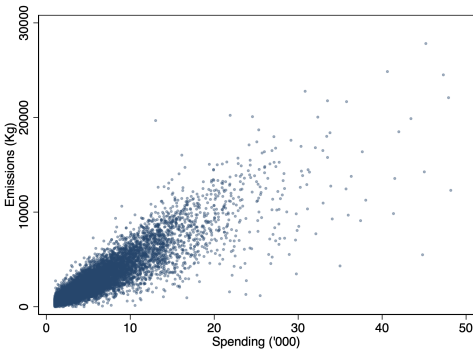


Emissions per Euro: Transportation

- Number of MCCs varies across COICOP categories
- For some, large heterogeneity



Spending and Emissions (1)

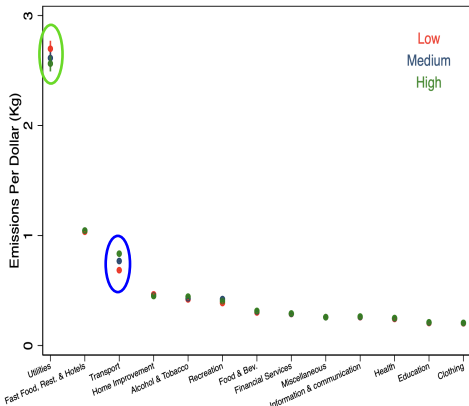
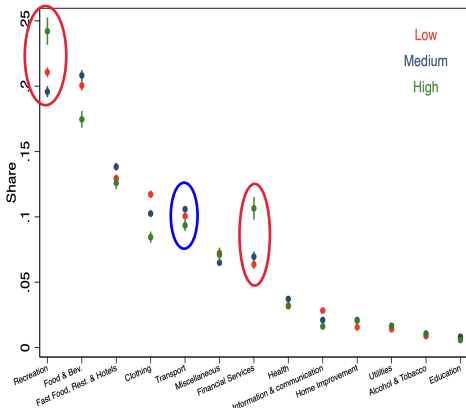


- Strong **positive** relation ($\rho = 0.9$)
- Slope: for each additional €10,000 emissions \uparrow 4,650kg.
- Heteroscedasticity: dispersion in emissions \uparrow with spending

- **Inverted U-shaped**
- €0K to €3K: emissions per euro \nearrow
- €3K to €8K: emissions per euro \longleftrightarrow
- €8K+: emissions per euro \searrow

Spending and Emissions (2)

- Two non-mutually exclusive channels. Income differentials could relate to
 - Differences **between** categories of consumption ✓
 - AND/OR
 - Differences **within** categories of consumption ✗

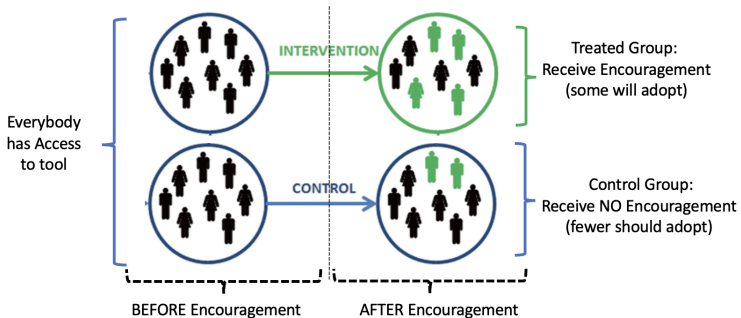


Challenges of Establishing Causality

- **Objective: Estimate the causal effect of providing**
 - ▶ Information on footprint of transactions (Carbon Calculator)
 - ▶ Carbon offsetting services
- **On**
 - ▶ € Spending
 - ▶ CO2 Emissions
 - ★ Because fighting climate change ultimately requires to reduce emissions
 - ▶ Emissions per Euro
 - ★ Governments want to reduce emissions without depressing economic activity
- **Challenging** because the decision to subscribe is **endogenous**.
 - ▶ Cannot compare users who adopt the tools with users who do not
Unobservables might drive both consumption decisions and adoption of tools
→ selection bias
 - ▶ Cannot compare the same user over time
Users might decide to become more sustainable and *then* adopting the tools
→ reverse causality

Encouragement design

- Tools available to everybody since App inception and cannot be denied
- BUT company ran a marketing campaign on a group of users
- Causal effect is still possible using Instrumental Variable (Imbens and Angrist, 1994)



Encouragement design

- Instrument Adoption with Encouragement. Intuition:
 - ▶ Remove endogenous factors of tool adoption
 - ▶ Exploit only exogenous variation driven by the campaign(Fowlie et al., QJE, 2018)

- Step 1: First Stage

$$\mathbb{1}\{Sus_Tool\}_{i,t} = \alpha_i + \alpha_t + \theta \mathbb{1}\{Encouraged\}_{i,t} + \epsilon_{i,t}$$

- ▶ *Sus_Tool* equal to 1 if user adopted the tool at time t and 0 otherwise
- ▶ *Encouraged* equal to 1 for users targeted by the campaign after the campaign

- Step 2: Second Stage

$$Y_{i,t} = \alpha_i + \alpha_t + \beta \widehat{\mathbb{1}\{Sus_Tool\}_{i,t}} + \epsilon_{i,t}$$

- ▶ β : DIFFERENCE between change in treated AFTER the intervention and change in control AFTER the intervention

Encouragement design

Our Setting:

- Company ran a marketing campaign in July 2022
 - The company divided the user population into:
 - ▶ control group: not contacted
 - ▶ treatment group: emails and App notifications to encourage sign-up
 - The email and app notifications ranged in type and content
 - Messages highlighted
 - ▶ the eco-balance
 - ▶ or carbon-offsetting tools
- to combat climate change.

Assumptions

To be interpreted causally, three assumptions must be satisfied

- RELEVANCE

- ▶ Marketing campaign must be effective at increasing tools' adoption

- EXOGENEITY

- ▶ Group in the marketing campaign is **not** chosen based on characteristics that are correlated with sustainable behavior

- EXCLUSION RESTRICTION

- ▶ Encouragement affects users' behavior **ONLY** through their tools' adoption
- ▶ Inherently untestable, but we provide formal tests that the encouragement does not change the behavior of those who do not adopt treatment

Balancing and Exogeneity of Encouragement

		Panel A: Treated						
		Mean	Std	p5	p25	p50	p75	p95
Age		29.85	13.16	18.00	20.00	24.00	37.00	56.00
Gender		0.68	0.47	0.00	0.00	1.00	1.00	1.00
Frac Days Logins (%)		31.40	22.00	6.02	15.03	25.74	42.42	77.78
N. Logins		3.06	1.81	1.44	2.00	2.57	3.54	6.38
Frac Days Transactions (%)		37.39	29.42	5.38	13.64	27.43	57.58	100.00
N. Transactions		1.68	0.79	1.00	1.22	1.50	2.00	2.86
Avg. Spending		38.37	136.99	0.06	2.59	14.21	37.48	138.97
Emissions		920.08	4,210.73	0.00	8.06	136.87	689.64	3,884.81

		Panel B: Non Treated						
	<i>t-test</i>	Mean	Std	p5	p25	p50	p75	p95
Age	-1.45	30.38	12.87	18.00	20.00	25.00	37.00	57.00
Gender	-1.32	0.70	0.46	0.00	0.00	1.00	1.00	1.00
Frac Days Logins (%)	-1.57	32.36	22.19	6.29	15.56	26.87	43.75	79.01
N. Logins	-1.30	3.11	1.98	1.45	2.00	2.60	3.57	6.50
Frac Days Transactions (%)	-0.72	37.82	28.61	5.38	13.95	29.31	60.00	100.00
N. Transactions	-0.57	1.69	0.72	1.00	1.23	1.54	2.00	3.00
Avg. Spending	-1.31	43.70	217.58	0.03	1.67	13.46	38.52	155.20
Emissions	0.28	894.71	3,032.94	0.00	6.96	112.27	745.86	4,016.23

First Stage

$$\mathbb{1}\{Sus_Tool\}_{i,t} = \alpha_i + \alpha_t + \theta \mathbb{1}\{Encouraged\}_{i,t} + \epsilon_{i,t}$$

	<i>Sustainability Tool</i>	
	<i>Carbon Calculator</i> (1)	<i>Carbon Offsetting</i> (2)
<i>Encouragement</i>	0.026*** (8.25)	0.004*** (3.56)
User FE	✓	✓
Time FE	✓	✓
Adj- R^2	0.616	0.479

- Carbon Calculator: 2.8% of not targeted adopted
→ campaign increased adoption by $2.6/2.8=92.8\%$
- Carbon Offsetting: 0.38% of not targeted adopted
→ campaign increased adoption by 100%

Second Stage: Carbon Calculator Results

Estimate:

$$Y_{i,t} = \alpha_i + \alpha_t + \beta \mathbb{1}\{\widehat{Sus_Tool}\}_{i,t} + \epsilon_{i,t}$$

(Take logs of the dependent variable to take care of the skewness)

	Instrumental Variable Estimates		
	<i>Consumption</i>	<i>Emissions</i>	<i>Emissions Per Euro</i>
<i>Carbon Calculator</i>	0.037** (1.69)	0.014 (0.03)	-0.067 (-0.37)
<i>F-statistic</i>	68.22	68.22	27.99
User FE	✓	✓	✓
Time FE	✓	✓	✓

Because log-linear regression: marginal effect is $e^{\hat{\beta}} - 1$

Second Stage: Carbon Offsetting Results

Focusing on **net emissions**, estimate:

$$Y_{i,t} = \alpha_i + \alpha_t + \beta \mathbb{1}\{\widehat{Sus_Tool}\}_{i,t} + \epsilon_{i,t}$$

(Take logs of the dependent variable to take care of the skewness)

	Instrumental Variable Estimates		
	<i>Consumption</i>	<i>Emissions</i>	<i>Emissions Per Euro</i>
<i>Carbon Offsetting</i>	-0.071 (-0.49)	-7.437** (-2.05)	-5.531** (-5.01)
<i>F-statistic</i>	12.69	12.69	8.25
User FE	✓	✓	✓
Time FE	✓	✓	✓

- After-allowance emissions reduced by close to 100%
 - ▶ Log-linear regression, marginal effect is $e^{\hat{\beta}} - 1$
- Gross emissions are unchanged

Exclusion Restriction

Estimate for those who do not adopt treatment:

$$Y_{i,t} = \alpha_i + \alpha_t + \beta \mathbb{1}\{\text{Encouraged}\}_{i,t} + \epsilon_{i,t}$$

Panel A: Carbon Calculator			
	<i>Consumption</i>	<i>Emissions</i>	<i>Emissions Per Euro</i>
$\mathbb{1}\{\text{Encouraged}\}$	0.001 (1.08)	-0.004 (-0.30)	-0.002 (-0.21)
User FE	✓	✓	✓
Time FE	✓	✓	✓
Adj- R^2	0.35	0.54	0.28
Panel B: Carbon Offsetting			
	<i>Consumption</i>	<i>Emissions</i>	<i>Emissions Per Euro</i>
$\mathbb{1}\{\text{Encouraged}\}$	-0.000 (-0.68)	-0.023* (-1.90)	0.004 (0.40)
User FE	✓	✓	✓
Time FE	✓	✓	✓
Adj- R^2	0.34	0.54	0.28

→ Encouragement doesn't change the behavior

Intention-to-Treat Effects

- Our estimates are Local Average Treatment Effects (LATE)
 - ▶ The causal effect of adopting the tools on sustainability
 - ▶ Effect on those who adopt
- From a policy perspective, interested in the Intent-To-Treat (ITT) estimate
 - ▶ Causal effect of receiving a notification, irrespective of ultimate adoption
 - ▶ Effect on entire treated population
- We estimate the following regression:

$$Y_{i,t} = \alpha_i + \alpha_t + \beta \mathbb{1}\{Encouraged\}_{i,t} + \epsilon_{i,t}$$

where β provides the ITT estimate of interest.

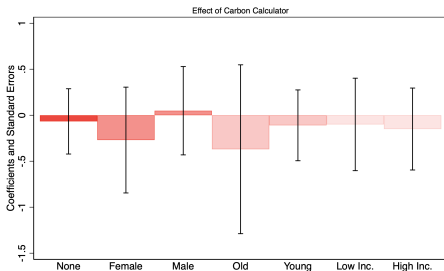
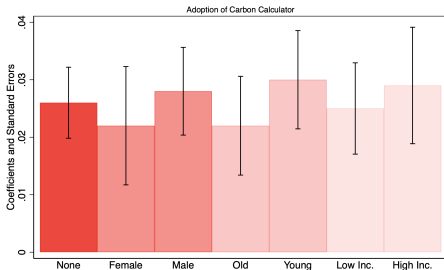
Intention-to-Treat Effects

Panel A: Carbon Calculator			
	<i>Consumption</i>	<i>Emissions</i>	<i>Emissions Per Euro</i>
$\mathbb{1}\{Encouraged\}$	0.001 (1.47)	0.000 (0.03)	-0.004 (-0.36)
User FE	✓	✓	✓
Time FE	✓	✓	✓
Adj- R^2	0.35	0.54	0.28
Panel B: Carbon Offsetting			
	<i>Consumption</i>	<i>Emissions</i>	<i>Emissions Per Euro</i>
$\mathbb{1}\{Encouraged\}$	-0.000 (-0.49)	-0.028** (-2.27)	-0.047** (-2.42)
User FE	✓	✓	✓
Time FE	✓	✓	✓
Adj- R^2	0.34	0.54	0.35

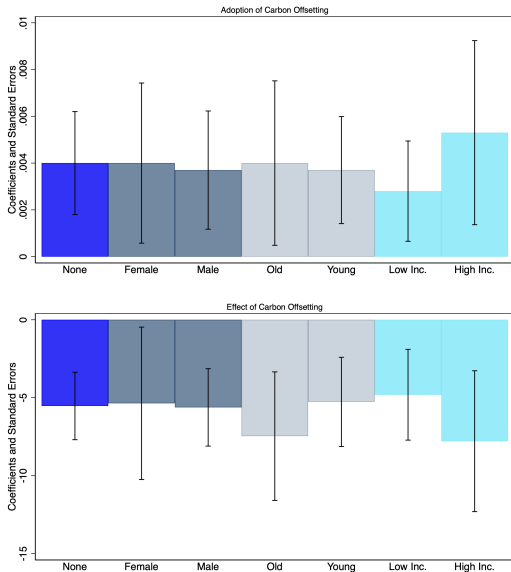
Heterogeneity

- Individual demographics are correlated with
 - ▶ Environmental literacy (Anderson et al., 2022)
 - ▶ Preferences & knowledge of socially responsible investments (Bauer et. al., 2021)
 - ▶ Support of policies addressing climate change (Stantcheva et. al., 2023)
- Might affect the adoption of the sustainability tools and their effect
- Null effects may be due to averaging positive and negative effects across users
- Estimate main specification (carbon per euro) conditioning on
 - ▶ Gender
 - ▶ Age
 - ▶ Income

Heterogeneity: Carbon Calculator



Heterogeneity: Carbon Offsetting



Conclusions

- Climate change is one of the most pressing challenges modern society faces
- Individual consumption accounts for 30% of global emissions
 - ▶ But little is known regarding how to promote sustainable consumption behavior
- We study the effectiveness of FinTech App tools delivered to help individuals
 - ▶ Monitor and reduce the emissions from consumption

MAIN FINDINGS

- 1 Individuals are likely to purchase Carbon Calculator services
 - ▶ But it does not cause significant changes in consumption and emissions
- 2 Services that offset emissions by planting trees are less likely to be adopted
 - ▶ But prove effective in reducing users' net emissions
- 3 No differences when conditioning on socio-demographic characteristics