Barriers to Reentry: Initial Borrowing Frictions, Refinancing, and Wealth Redistribution

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Motivation

- Mortgage refinancing is critical for household wealth accumulation and monetary policy transmission
- Racial and income disparities in refinancing rates often attributed to borrower-side behavioral biases (e.g., Agarwal et al., 2016)
- But what about supply-side factors?
- Lender advertising practices (Grundl and Kim, 2019)
- Operational bottlenecks & labor market frictions (Frazier and Goodstein, 2023; Fuster et al., 2024)

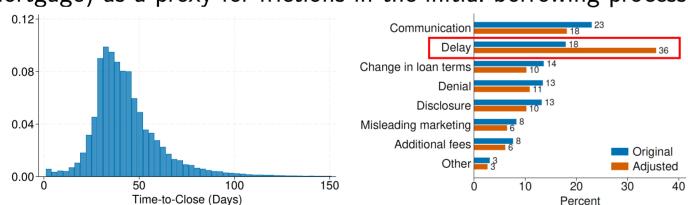
Research Question

How do frictions during initial mortgage borrowing shape future refinancing behavior?

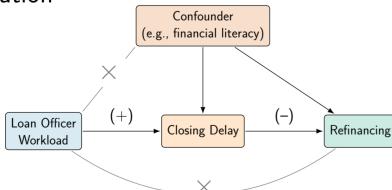
- Some borrowers complete the process smoothly; others face significant obstacles arising from lender-side issues—e.g., delays, excessive documentation requests, etc.
- Prior personal experiences shape expectations and financial choices, even among sophisticated individuals (Carvalho et al., 2023; Dittmar and Duchin, 2016; Malmendier et al., 2011)
- **Hypothesis**: Borrowers who encounter frictions during the initial loan process are less likely to refinance later

Data and Empirical Strategy

- Data: CoreLogic matched with MBS Loan-Level Dataset from FNMA, FHLMC, and GNMA (2014–2021)
- **Key Variable**: Time-To-Close (i.e., # days taken to secure a mortgage) as a proxy for frictions in the initial borrowing process



- Endogeneity Issue: (i) omitted variable bias: financial literacy
 (ii) measurement error: non-lender-side delay
- IV Strategy: Instrument delays with *loan officer workload* at time of application



(First Stage)

$$\begin{split} \text{I(\textit{Time-To-Close} > 60 \ \text{Days})_{i} &= \alpha + \beta \cdot \textit{Workload}_{i} + \delta \cdot \textit{X}_{i,t} + \eta_{\textit{age group}} \\ &+ \eta_{\textit{tract} \times \textit{origin year}} + \eta_{\textit{year-quarter}} + \eta_{\textit{loan officer}} + \epsilon_{i,t}, \end{split}$$

(Second Stage)

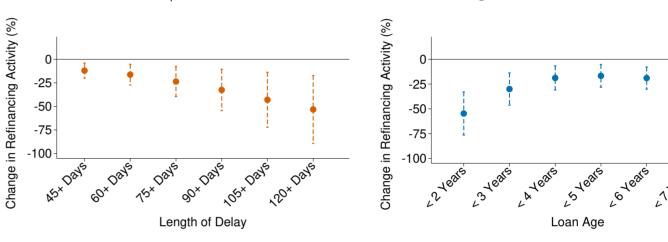
 $\begin{aligned} \textit{Refinance}_{i,t} &= \alpha + \beta \cdot \mathsf{I}(\textit{Time-To-Close} > \textit{60 Days})_i + \delta \cdot \textit{X}_{i,t} + \eta_{\textit{age group}} \\ &+ \eta_{\textit{tract} \times \textit{origin year}} + \eta_{\textit{year-quarter}} + \eta_{\textit{loan officer}} + \epsilon_{i,t}. \end{aligned}$

Main Findings

2SLS regression results using a panel of quarterly loan-level data

	Refinance			
	Full Sample	GSE Sample	FHA Sample	
I(Time-To-Close > 60 Days)	-0.73***	-0.98**	-0.83***	
	(-3.61)	(-2.08)	(-4.05)	
Loan- & Borrower Controls	Yes	Yes	Yes	
Tract $ imes$ Origin. Year FE	Yes	Yes	Yes	
Quarter FE, Loan Officer FE	Yes	Yes	Yes	
Dep. Var. Mean	3.02	3.41	2.03	
R-Squared	0.01	0.02	0.01	
Obs.	5,883,876	2,230,044	3,653,804	

 $\Rightarrow -0.73/3.02 \approx 24\%$ decline in refinancing rates



Who Is More Exposed to Initial Borrowing Frictions?

OLS results using a cross-section of loan-level data

	I(<i>Time-To-Close</i> > 60 Days)			
Minority	0.02***	0.01***	0.01**	
	(10.09)	(4.10)	(2.40)	
Minority \times High Race Animus		0.02***		
		(4.95)		
Minority × Low Competition		, ,	0.004*	
			(1.73)	
In(Income)	-0.01^{***}	-0.01^{**}	-0.01^{***}	
,	(-2.95)	(-2.43)	(-2.96)	
FICO	-0.02^{***}	-0.02^{***}	-0.02***	
	(-12.08)	(-11.19)	(-12.09)	
Loan- & Borrower Controls	Yes	Yes	Yes	
$Tract imes Origin. \; Year \; FE$	Yes	Yes	Yes	
LO FE	Yes	Yes	Yes	
Dep. Var. Mean	0.10	0.10	0.10	
R-Squared	0.284	0.284	0.284	
Obs.	435,288	405,347	435,288	

Financial Consequence of Delays

Per-Borrower Annual Overpayment

$$\underbrace{87 \text{ bp}}_{\text{avg. realized savings}} \times \underbrace{\frac{0.73}{3.02}}_{\text{avg. loan size}} \times \underbrace{\$279, 288}_{\text{avg. loan size}} = \$586.5$$

Aggregate Burden

$$\underbrace{4,308,256}_{\text{purchase originations/year}}\times\underbrace{10\%}_{\text{delay prob.}}\times\underbrace{\$586.5}_{\text{per-borrower cost}}\approx\$250\text{M} \text{ annually}.$$

- Distributional Impact
 - Minority borrowers represent 16.7% of originations,
 but bear 20.1% of the overpayment burden arising from origination delays

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